



DEPARTMENT OF HEALTH & HUMAN SERVICES

OCT 14 2008

ADMINISTRATION FOR CHILDREN AND FAMILIES  
370 L'Enfant Promenade, S.W.  
Washington, D.C. 20447

Dear Pennsylvania Child Support Enforcement Colleague:

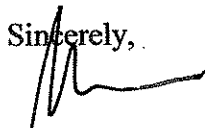
I want to personally congratulate all of Pennsylvania's county and State Title IV-D workers on receiving the Office of Child Support Enforcement (OCSE) Commissioner's Award for High Performance for Federal fiscal year (FFY) 2007. This achievement, the second time in four years that Pennsylvania has received the award, is testament to your dedication, innovation and hard work, and sets the bar for performance for all States and territories. It is because of you that Pennsylvania's Title IV-D Program operates efficiently and effectively, and ensures children receive the financial and medical support to which they are entitled.

Your success is grounded in the close partnership between the Regional Office, the Bureau of Child Support Enforcement and the county Domestic Relations Sections. I extend my appreciation to each of you who make this success possible. Your dedication and accomplishments have resulted in Pennsylvania meeting all five goals of the National Child Support Enforcement Strategic Plan:

- **Goal 1: All Children Have Established Parentage:** Pennsylvania's paternity establishment ratio of 100 percent for FFY 2007 exceeds the national average of 98 percent.
- **Goal 2: All Children in IV-D Cases Have Support Orders:** Pennsylvania's performance on support order establishment for FFY 2007 ranked among the top ten States in the nation with a support order establishment ratio of 88 percent, exceeding the national average of 78 percent.
- **Goal 3: All Children in IV-D Cases Have Medical Coverage:** Pennsylvania's compliance ratio to secure medical support orders is 82 percent and to enforce medical support orders is 83 percent, exceeding the national standard set at 75 percent.
- **Goal 4: All Children in IV-D Cases Receive Financial Support From Parents as Ordered:** Pennsylvania was the highest performing State in both collection of current support (78 percent) and collection of arrears (76 percent) for FFY 2007, exceeding the national average of 61 percent for both measures.
- **Goal 5: The IV-D Program will be Efficient and Responsive in its Operations:** Pennsylvania's cost effectiveness ratio of \$6.58 places the State among the top ten States in the nation and substantially exceeds the national average of \$4.73.

OCSE recognizes the excellent work of Pennsylvania's Title IV-D workers and commends you for your outstanding performance results. You are certainly national leaders and can be very proud of your public service. Your continued support is greatly appreciated as we strive toward our shared goal of improving the lives of our nation's children.

Sincerely,

  
Margot Bean  
Commissioner  
Office of Child Support Enforcement